

Micky Moore - Professional Audio Electronics Repair
Specializing in Superscope PSD400 Series, PMR61 & Marantz
PMD Portable Cassette and Digital Recorders.

Service Request Form

Use this form when shipping your unit to us for service or estimates. Please complete the following steps:

1. Fill out the requested information below and print
2. Please give a detailed description of the problem in box below.
3. Select either Out of Warranty Service desired from the boxes below
For faster Out of Warranty Service pre-approve an amount for the repair not to exceed.
4. Box and return your unit along with this service request form to:

Micky Moore (Sams Cellar)
Attn: Service
1613 Sleepy Hollow Ln.
Dekalb, IL 50115

Name _____
Address _____
City _____ ST _____ Zip _____
Phone _____
Cell _____
Email _____
Fax _____

Please package your product carefully before shipping and insure your shipment for the appropriate replacement value. Where additional repairs are required beyond the pre-approved service amount, an estimate will be provided and you will be notified of the repair cost for approval prior to any work being completed.

Should you have further questions or wish to inquire about the status of your repair, please contact our service department Monday through Friday, 8:00 – 5:00 CST at **(815)970-3296** or email to **micky_moore@aol.com**.

Select One:

- In-Warranty Service**
Your unit is covered by a 1 year parts and Labor Warranty
In order to exercise the warranty repair, the unit MUST be accompanied by an original proof of purchase showing your purchase date was at or less than 1 year prior to the date of mailing for service. Any deviation will be treated as out of warranty and you will be contacted with an estimate for the repair
- Out of Warranty Repair Estimate**
Upon receipt a estimate of the total repair charges will be generated and you will be contacted for approval
Prior to any work beginning.

Note: There is a \$50 charge on refused estimates for all out of warranty repairs

Model # _____
Serial # _____
Detailed Description of the problem(s).

OPTIONAL PRE-APPROVED METHOD OF PAYMENT

For Faster Out of Warranty Service Pre-approve a Repair Amount & Select Method of Payment Below.

Pre-approved service repair up to \$ _____ Cash Check/ Money Order PayPal **

** PayPal Account Name _____

PayPal account users will receive an invoice from PayPal user micky_moore@aol.com and can select from various means of payment including most major credit cards.

Net 30 Day Billing is available for business customers (including current Superscope Dealers) upon request and our approval.

I authorize Micky Moore to perform the requested repair work noted above:

Signature _____ Date _____