

**James Lane - Professional Audio Electronics Repair**  
**Specializing in Marantz & Denon Professional & Tascam Audio Products**

# Service Request Form

Use this form when shipping your unit to us for service or estimates. Please complete the following steps:

1. Fill out the requested information below and print
2. Please give a detailed description of the problem in box below.
3. Select either Out of Warranty Service desired from the boxes below  
For faster Out of Warranty Service pre-approve an amount for the repair not to exceed.
4. Box and return your unit along with this service request form to:

**James Lane  
Attn: Service  
40 Cherokee Dr.  
Moody, AL. 35004**

Name \_\_\_\_\_  
Address \_\_\_\_\_  
\_\_\_\_\_  
City \_\_\_\_\_ ST \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_  
Cell \_\_\_\_\_  
Email \_\_\_\_\_  
Fax \_\_\_\_\_

Please package your product carefully before shipping and insure your shipment for the appropriate replacement value. Where additional repairs are required beyond the pre-approved service amount, an estimate will be provided and you will be notified of the repair cost for approval prior to any work being completed.

Should you have further questions or wish to inquire about the status of your repair, please contact our service department Monday through Friday, 8:15 – 5:00 EST at **(205)533-0192** or email to **repairathomejl@gmail.com** or **ka4bvt@windstream.net**.

Select One:

- Out of Warranty Pre-Approved Service**  
For faster service Pre-Approve a dollar amount for the Repair not to exceed and include payment with your unit. If the repair cannot be completed for the Pre-Approved amount you will be contacted with an estimate.
- Out of Warranty Repair Estimate Request.**  
Upon receipt a estimate of the total repair charges will be generated and you will be contacted for approval Prior to any work beginning.
- Note: There is a \$50 charge on refused estimates for all repairs**

Model # \_\_\_\_\_  
Serial # \_\_\_\_\_  
Detailed Description of the problem(s).

**OPTIONAL PRE-APPROVED METHOD OF PAYMENT**

For Faster Out of Warranty Service Pre-approve a Repair Amount & Select Method of Payment Below.

- Pre-approved service repair up to \$ \_\_\_\_\_  Cash  Check/  
Money Order  PayPal \*\*

\*\* PayPal Account Name \_\_\_\_\_

I authorize Jimmy Lane to perform the requested repair work noted,

Signature \_\_\_\_\_ Date \_\_\_\_\_